





Production of stable and unstable liquids and gas

147.5
mln BOE



Lost Time Incident rate

0.29



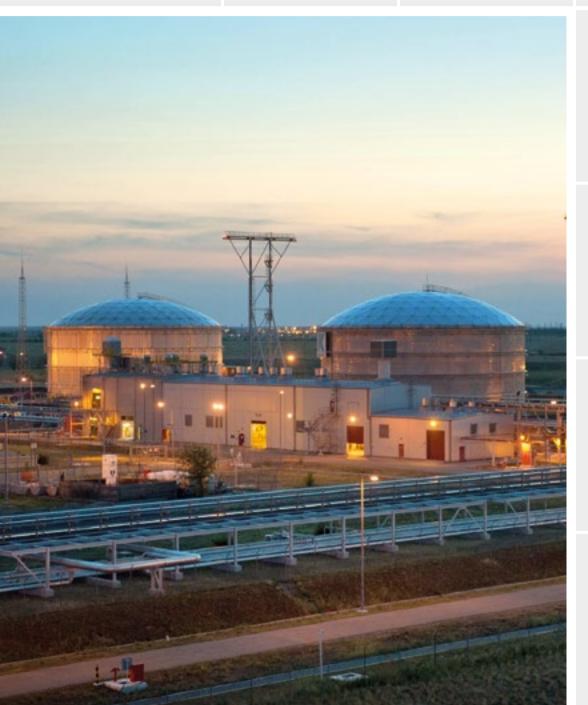
Total Recordable Incident rate

0.50



Road Traffic Incident

0.03





Gas utilization

99.94%



Local Content share in purchases

60%



Substitution of expatriate personnel: Management

77%



Substitution of expatriate personnel: Professional and supervised workers

95%

LETTER FROM GENERAL DIRECTOR

KPO environmental performance has remained at the world class level



Dear readers,

KPO ultimate goal is to develop the Karachaganak Field in an environmentally and economically sound manner. With of view of that we maintain continuous interaction with our key stakeholders. In our activities we remain committed to increasing opportunities for the socio-economic development of local communities. We have been focusing on application of cutting edge technologies while adhering to the highest industrial safety and environmental protection standards.

2018 was a year when KPO managed to achieve a truly outstanding performance in many areas. Thus, we produced 147.5 mln barrels of oil equivalent.

KPO environmental performance has remained at the world class level, for instance, the specific indicator of CO_2 emissions totalled 63 tonnes per thousand tonnes of hydrocarbons production, and the GHG emissions reduction volume reached 307 thousand tonnes of CO_2 -equivalent. These were achieved thanks to the successful application of emission reduction processes and technologies.

In the years to come we will sustain and multiply our success achieved for the benefit of the Republic of Kazakhstan and the partner companies based on the unique heritage and experience established by predecessors. Undoubtedly, this can never be achieved without a trusting relationship with our employees, authorities, local communities and other stakeholders being an essential prerequisite for success.

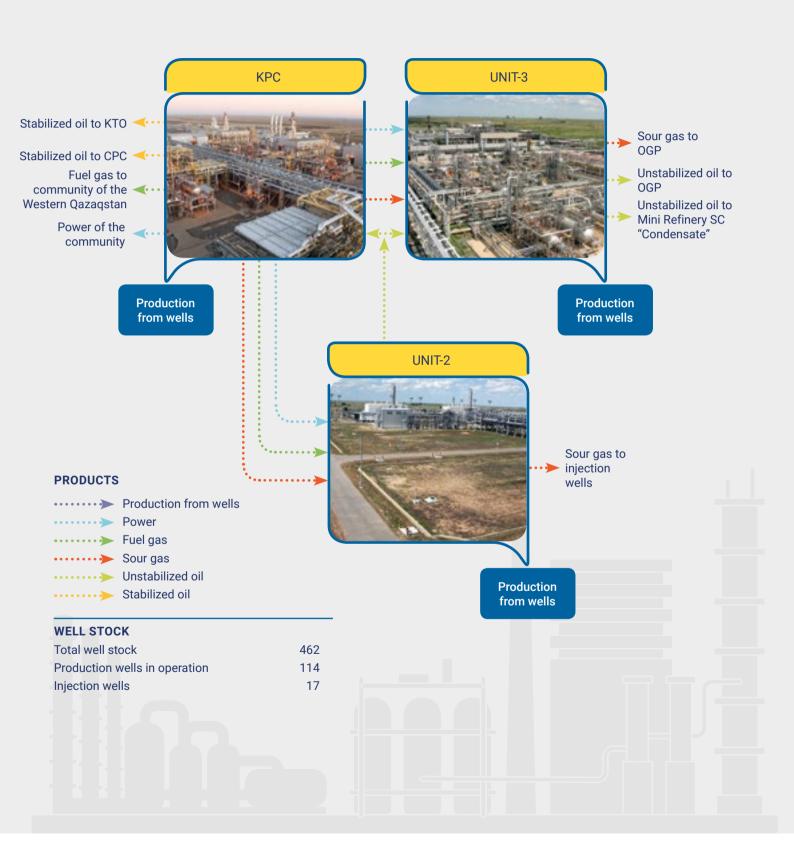
We welcome you in reading this Brochure and hope it will prove helpful in better understanding on our core businesses. More information is provided in the KPO annual report on sustainable development on the company website www.kpo.kz.

> Edwin Blom KPO General Director

UNO SUSTAINABILITY DEVELOPMENT OBJECTIVES, GIVEN IN KPO SUSTAINABILITY DEVELOPMENT CODE



FIGURE. № 1. KARACHAGANAK FACILITIES AND PRODUCTS



KPO FACILITIES

Hydrocarbon production and processing occurs at the three major interconnected units: the Karachaganak Processing Complex (KPC), Unit 2 and Unit 3. Approximately 2,000 kilometres of pipelines make up the infield system linking the major facilities and allowing efficient flows of production from the wells and among the units. Amongst the facilities, there is an Early Oil Production Satellite (EOPS) and Eco

As of end 2018, 114 producing and 17 re-injection wells were online at Karachaganak, from a total well stock of 462 wells.

OUR PRODUCTS AND EXPORT ROUTES

KPO extracts and processes stabilised and unstabilised liquid hydrocarbons, raw gas and fuel gas.

In 2018, around 95% of liquid production was sold as stabilised oil to the Western markets via the Caspian Pipeline Consortium (CPC) pipeline and the Atyrau – Samara pipeline and further through the Transneft system.

Within 2018 KPO re-injected ~ 8.6 bln m³ of gas into the reservoir to maintain reservoir pressure, a volume equivalent to about 45,4% of the total gas extracted.

FIG. №2. EXPORT ROUTES



PRODUCTION AND SALES

Table №1. Production in 2018

		2016*	2017	2018
Total Production**	Mboe	139.7	145.8	147.5
Total equivalent stable oil	Kt	10,466	11,247	10,953
Total gas production	Mscm	17,659	18,924	18,913
Gas Injection Gas re-injected into a reservoir, not sold	Mscm	8,040	9,289	8,589
Sweet Gas used at KPC for internal needs	Mscm	605.4	739.5	723.6

Table № 2. Sales in 2018

		2016	2017	2018
Total Sales	Mboe	137	142.3	143.5
Unstable Liquids Condensate to Orenburg Gas Plant and Mini Refinery	kt	898	657	615
Stable Liquids Oil and stabilised condensate to CPC and Atyrau-Samara	kt	9,697	10,715	10,365
Raw Gas to Orenburg Gas Plant	Mscm	8,934	8,782	9,493
Sweet Gas to the WKO community	Mscm	50.8	97.7	95



IN 2018 KPO PRODUCED 147.5 MLN **BARRELS OF OIL EQUIVALENT** (BOE) IN THE FORM OF STABLE AND UNSTABLE LIQUIDS AND GAS. **DELIVERY OF GAS IN 2017 REACHED** 9.5 BLN M³.

^{*} Shutdown year
** The total figure of production does not include the volume of gas

PLATEAU EXTENSION PROJECTS







OBJECTIVE: TO SAFELY INCREASE LIQUID RECOVERY THROUGH
MAXIMIZING KPC GAS PROCESSING THROUGHPUT AND INJECTION FLOW RATE



KARACHAGANAK EXPANSION PROJECT (KEP1)

- KPO works to continue the development of the Karachaganak field via the Karachaganak Expansion Project Phase 1 (KEP1), scheduled in a phased manner.
- The KEP1 project creates additional value for the Karachaganak Parent Companies and the Republic of Kazakhstan by maintaining the stabilised liquid plateau through the provision of additional wells, process facilities and gas reinjection to manage the increasing gas oil ratio (GOR) of the field.



CARING FOR THE ENVIRONMENT

Development and operation of such a technically complex oil and gas condensate field as the Karachaganak, environmental protection is a necessary principle of successful work. in harmony with nature is a challenge. The achievements of KPO in this area have earned recognition not only from industry colleagues in Kazakhstan, but also internationally.

From the day it assumed responsibilities as operator of the Project, within the period from 1998 to 2018, KPO has invested 380 mln USD into the implementation of special environmental actions aimed at environmental protection in the region of our presence.

Since the very start, the Karachaganak project has adhered to the "green economy" concept that is now so popular in Kazakhstan. KPO is focusing at biodiversity conservation and minimizing impact to the existing ecosystem. And this is why swans, foxes and even some rare species from the "Red Book" can be seen in the field.

Company applies the most advanced techniques being world-class technologies in oil and gas industry. Particular emphasis is given to the actions aimed at reduction of emissions of polluting substances, wastes recycling and introduction of new technologies. In 2018, the gas utilization rate at Karachagank reached 99.94% which is a world class achievement.



Company applies the most advanced techniques being world-class technologies in oil and gas industry.





ENVIRONMENTAL MANAGEMENT SYSTEMS

- Company implements the integrated Environmental Management System aimed at early identification of risk factors, elimination of negative impact on the environment and continuous improvement of performance indictors in this area.
- In July 2017 an audit was carried out to verify the compliance against new standard ISO 14001:2015, based on the results of which the efficiency of environmental management system was verified by the experts of authoritive international organization Bureau Veritas.
- In 2017 KPO is one of the first companies in the energy industry in Kazakhstan which receives certificate of conformity to the standard ISO 50001:2011, confirming the compliance against the basic principles of energy efficiency and energy saving.



RESULTS OF IMPLEMENTATION OF ENVIRONMENTAL PROTECTION ACTIONS IN 2018:

AIR EMISSIONS

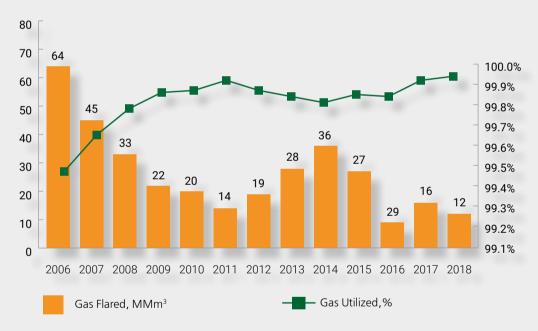
- Use of high pressure separators in completion of 11 wells helped reduce the amount of air pollutants by 8,474 tonnes;
- Use of high pressure pump for pumping oil helped reduce the amount of air pollutants by 245 tonnes;
- Use of hydrocarbon-based fluid for the reservoir operations (Lamix or Deisel) helped reduce the amount of air pollutants by 586 tonnes;

WASTE AND WASTEWATER MANAGEMENT

Work in that regard is focused on reducing the real and potential hazards the generated waste may impose on people and the environment. The Company applies the following waste management methods:

- Waste recovery to process stream;
- Waste treatment at the Eco Centre facilities;
- Waste disposal at the Eco Centre facilities;
- Waste handover to specialist contractor organizations for further disposal, processing and destruction.





As result of 2018:

- 736.5 tonnes of municipal and production waste was sorted and sent for incineration at the General Purpose Incinerator (GPI);
- The following was sorted and sent for processing and reuse as recyclable materials:
 - 95,6 tonnes of waste paper, which is by 6,3% less compared to 2017 (101,98 tonnes);
 - 8,5 tonnes of scrap metal, which is by 30% less compared to 2017 (12,08 tonnes);
 - 25,2 tonnes of plastic, which is by 40% more compared to 2017 (18,04 tonnes).

- In 2018, the total volume of treated liquid waste amounted to 7,004.62 tons, wastewater – 7,960 m³;
- KPO continues transfer of waste accumulated at Solid Waste and Spent Drilling Mud Site to the Eco Centre Solid Waste Burial Landfill. The waste is treated in the Eco Centre's Rotary Kiln Incinerator prior to disposal on the Landfill. 6,156.16 tonnes of waste were treated in 2018 (5,266.26 tonnes in 2017).



 In 2018, the volume of treated wastewater reused at the KOGCF for making drilling muds, irrigation of planted trees and dust control amounted to 18,241 m³. The volume of reused wastewater was 4,4% of the total consumption of fresh technical water.

LAND RECLAMATION

In 2018, 71 ha of land disturbed as a result of well operations and construction activities was reclaimed.

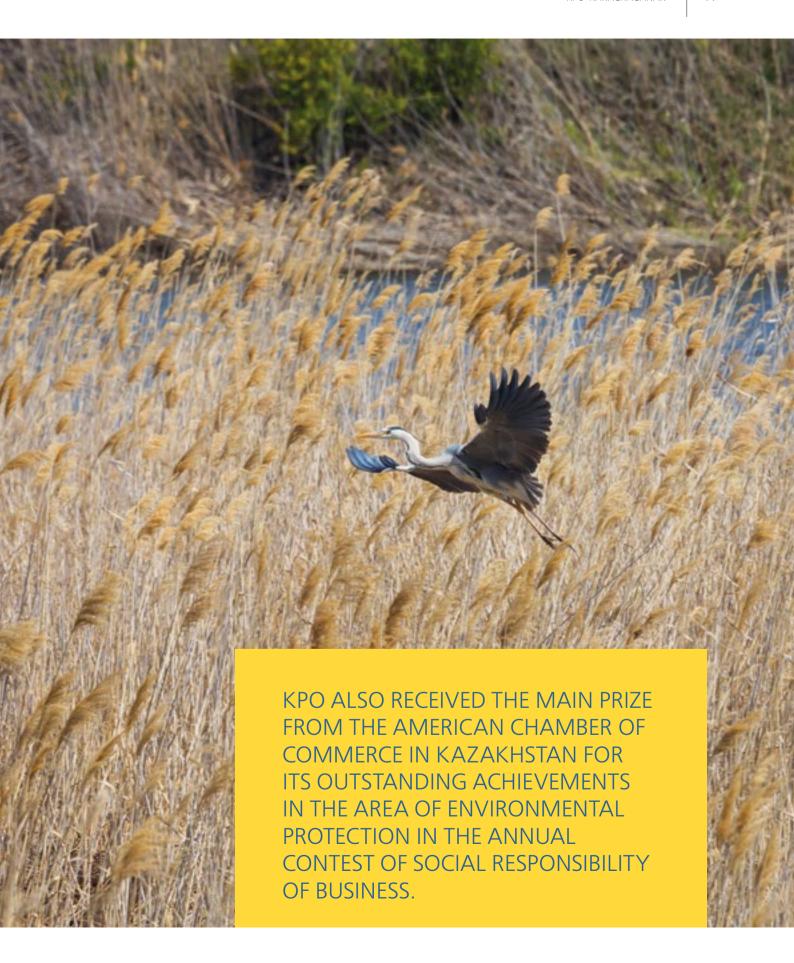
REDUCTION OF GREENHOUSE GAS EMISSIONS

In 2018, the KPO's specific indicator of CO_2 emissions totalled 63 tonnes of CO_2 /thousand tonnes of HC production (Table Nº 3).

Table № 3. GHG emissions' reduction measures in 2018

No.	Measures	Emissions CO ₂ ton	Status of completion in %	
		Target	Actual	111 /0
1	Use of high-pressure separator when cleaning up the wells	181,972	236,047	130
2	Use of high-pressure pump when cleaning up the wells	11,761	10,452	89
3	Repair of valves of KPC flare headers	12,299	26,414	215
4	Adjustment of the steam flowmeter at processing train No. 4	6,502	11,209	172
5	Use of hydrocarbon- based fluid to stimulate the formation (new)	15,337	15,458	101
6	Upgrade of piping of turbo compressors at Unit-2	22,129	7,778	35
	Total:	250,000	307,358	123

To calculate the actual reduction of ${\rm CO_2}$ emissions we used methods and coefficients proposed by the verified GHG Emissions Reduction Programme for 2016-2020.



ENVIRONMENTAL MONITORING



KPO performs comprehensive environmental monitoring as set in the Production Environmental Control (PEC) Programme. Within the PEC scope, monitoring of both the environmental emissions (emissions to air, discharge of wastewater, and the treatment and disposal of wastes) and the quality of environmental components (air, surface and underground water and soil) is conducted to assess the possible impact of production activities on the environment.

The PEC Programme determines the sampling and measuring locations, the list of components to be identified and the monitoring frequency.

KPO conducts air monitoring through sampling and analysis by accredited laboratory and, in addition, by means of 18 automatic Environmental Monitoring Stations (EMS) continuously run at the KOGCF and SPZ perimeter. Each station has four (4) analysers designed for continuous measurement of hydrogen sulphide (H₂S), sulphur dioxide (SO₂), nitrogen dioxide (NO₂) and carbon monoxide (CO) content in the air. The EMS also activates a warning alarm in case of high concentration of emissions in the air.

BIODIVERSITY

The main document that defines the KPO principles and approaches for biodiversity conservation is the Biodiversity Action Plan (BAP). The goal is to ensure conservation of flora and fauna species and their habitats in the KOGCF.

In the process of monitoring the flora and fauna at the Karachaganak field being conducted since 2011, no any negative effect on the flora and fauna species' habitats from the KPO's production activities has been observed. On the contrary, the absence of agricultural activity, overall protection of the area, almost complete absence of the human disturbance factor have contributed to creating favourable conditions for the life cycles of local flora and fauna in the field, facilitating conservation of rare species.

As part of the Second International Environmental "Uralsk Green Forum" that was held in May 2018 the International Centre for Green Technologies and Investment Projects, WKO Akimat and KPO signed an agreement on cooperation and partnership in the implementation of projects within the framework of the transition of the Republic of Kazakhstan to a "Green Economy".

According to the results of 2018, KPO was also among the winners of the 2018 Environmental Responsibility contest among the country's oil and gas companies co-hosted by the World Wildlife Fund (WWF) of Russia and CREON Group with the support of the RoK Ministry of Energy in partnership with the United Nations Environment Programme in Central Asia (UNEP-CA), CREON Capital and the National Rating Agency.



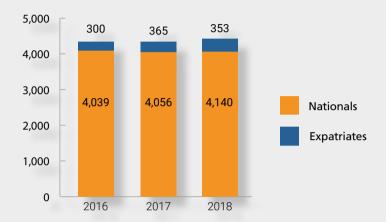
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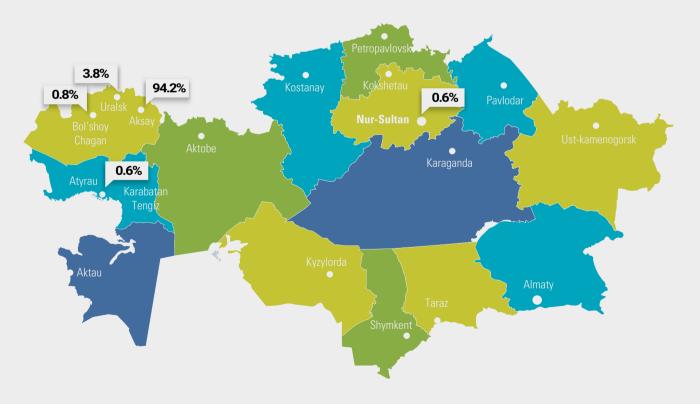
PERSONNEL DEVELOPMENT

The total number of employees in KPO, both within the company and those working on temporary projects, as of end 2018 amounted to 4,493 employees with 4,140 of them being Kazakh nationals and 353 expatriates.

Graph № 2. KPO employees, 2016-2018



The map shows the percentage of the number of KPO workers in different regions of Kazakhstan. In 2018, the number of personnel in the city of Uralsk increased due to the relocation of some departments.



DEVELOPMENT OF NATIONAL PERSONNEL

The revised KPO Programme for Increased Local Content in Staff for 2015–2020 aims at maximizing job opportunities for local communities and investing in local workforce. In 2018 as part of this programme, 12 positions held by expatriate personnel were nationalised, i.e. substituted by local workforce and three positions were abolished. In result, local employees made up 92% of the total staff as of end 2018.

In the period from 1999 to 2018, over 190 expatriate specialists were replaced by local staff, and 180 positions occupied by expatriate personnel were reduced.

Table № 4. Progress update with the KPO Plan for Increased Local Content in Staff by categories of employees

Category	Description	RoQ Legal requirements	2018
1+2	Executive management and their deputies, Department / Unit management	Minimum 74%	77%
3+4	Professional staff / Qualified workers	Minimum 92%	95%

Increasing of local content in staff is an important element in creation of the KPO economic heritage. Programme for Increased Local Content in Staff will allow achieving the following goals:

- Improve effectiveness of the training and development process of local employees;
- Increased number of local KPO employees, contractors and subcontractors.



In result, local employees made up 92% of the total staff as of end 2018.

TRAINING AND DEVELOPMENT

Since the Final Production Sanction Agreement (FPSA) signing, over USD 200 mln were allocated to the development of local staff, trainings were conducted either in the best international institutions and centers or in Training and development center's in-house facilities.

In 2018, KPO implemented the following training and development programmes:

- International qualifications including:
 - CIPS Diploma certified programme of Chartered Institute of Procurement and Supply for contracts and procurement specialists;
 - IWCF well control / well pressure control during gas, oil and water shows;
 - MEMIR Emergency Response training (OPITO standard);
 - NDT Non-destructive testing certification.
- Professional training;
- HSE mandatory training.

EMPLOYEE RELATIONS

KPO respects the rights of KPO employees to organize a trade union and participate in negotiations of the collective agreement.

Three Trade Union organizations represent the interests of Company employees:

- Public Association "Local Trade Union of KPO employees";
- Public Association "Karachaganak local professional union of KPO employees and contractors";
- Public Association "Local trade union of Karachaganak Petroleum Operating B.V. employees "TRUST" and contractor companies".

As part of their duties, Trade Unions develop draft Collective Agreements addressing various aspects of social and labour relations. The provisions of the Collective Agreement apply to all KPO employees regardless of their membership in the Trade Unions.

In the end of 2018, a new Collective agreement for 2019–2021 was signed between KPO and Trade Unions. GRI 102-41 Amendments in new agreement primarily referred to payment issues, social compensation and benefits as well as other issues related to the improvement of social conditions of employees.

KPO has two feedback mechanisms for grievance: applications to HR Controllership either directly or through Trade Union and the Hotline. In 2018, HR received 30 grievances and 16 applications. The grievances received addressed such issues as dereliction of labour discipline, employment, resolving conflict situations, abuse of authority in job duties, misconduct with contractor employees. All received grievances have been reviewed and resolved.

In accordance with the Collective agreement, KPO has the obligation to raise a minimum 2 months' (8 weeks) notice to Trade Unions in case of liquidation of the company with subsequent reduction in staff or change of the system or amount of remuneration leading to deterioration of employees' conditions.

In order to prevent any risks of forced labour and/or violations of employees' rights to hold meetings or to have a collective bargaining, KPO regularly provides clarification sessions for contractor organisations on legislation requirements, internal procedures and policies. Such violations could not be excluded in case of lack of monitoring over observance of legislative requirements in some contractor and subcontractor organisations.



COMPENSATIONS AND BENEFITS

Company values its employees and strives to create decent working conditions including provision of a competitive salary and various benefits.

KPO provides a package of benefits to all employees, who had signed an employment agreement with the Company. The package is an essential part of the employment conditions and consists of monetary and non-monetary rewards.

Every year Company offers an upgrade on the employees' remuneration, including the cost-of-living salary increase at the beginning of the year, annual performance review bonus, as well as individual pay rises and additional lump sum payments.

Non-monetary rewards are of great importance for maintaining personnel efficiency and moral. KPO has different ways of rewarding its personnel such as participation in corporate events, personal performance award ceremonies and professional holidays, awarding with Certificates of merit, Letters of gratitude etc. For example, in 2018 KPO employees from various departments were recognized by medals and diplomas from "Kazenergy», a trade association for Kazakhstan's oil and gas industry. The RoQ Ministry of Energy designated its own awards such as a medals "For the contribution to the development of oil and gas industry», «Veteran of Labour» and others.

With the view of continuous improvement of labour performance, KPO conducts a Personnel Development Review (PDR) on an annual basis. The process covers Kazakhstani employees who have an employment agreement with KPO for no less than half a year.



KPO provides a package of benefits to all employees, who had signed an employment agreement with the Company.

KPO PARTNERSHIP WITH KAZAKHSTAN UNIVERSITIES

Cooperation between universities and employers is seen as a long-term mutually beneficial activity facilitating preparation and adaptation of young specialists.

In KPO, interaction with universities is carried out through the Student Placement Programme following the relevant agreements. In 2018, 299 students from 31 educational institutions on 29 specialties had practical and pregraduation internship in various departments of KPO. In the period from 2013 to 2018, the Company has employed 140 people out of those, who had passed the student placement.

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Graph N^o 3. Number of students completed internship at KPO, 2016 – 2018.





HEALTH, SAFETY AND ASSET INTEGRITY

Our goal is to achieve the maximum risk reduction of injuries and to minimize the severity of occurrence of unforeseen situations. Safety is a top priority in KPO.

Last year, Lost Time Injury Frequency (LTIF) in KPO and contractor companies was 0,29 and Total Recordable Injury Frequency (TRIF) was 0,50.

Road Traffic Incident Frequency (RTI) was 0,03.

Throughout the year, the Company continues its work to improve the tools for ensuring industrial safety and integrity of the facilities with a special focus on enhancing skills in identifying sources of potential risks which can be eliminated by preventive measures and thereby result in prevention

of accidents occurrence. The reliability of the developed preventive measures has repeatedly been diagnosed for identification of vulnerabilities.

LTI – Lost Time Injury = Fatalities + Lost Work Day Cases (LWDC).

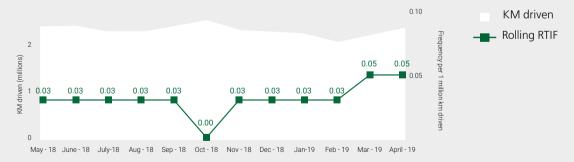
TRI – Total Recordable Injuries = Fatalities + Lost Work Day Cases (LWDC) + Restricted Work Day Cases (RWDC) + Medical Treatment Cases (MTC).

HPI - High Potential Incident.

Graph 4. LTI, TRI, HPI frequencies



Graph 5. RTI frequency



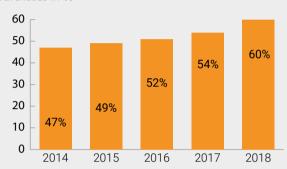




LOCAL CONTENT DEVELOPMENT

KPO makes every effort to maximize local content in development of the Karachaganak field. The work is performed in line with the effective national and industrial programs. The total local content in goods, works and services is USD 7 bln.

Graph № 6. Share of Local Content out of total KPO purchases in %



Since 2016, 20 categories of goods estimated at USD 51 mln and 26 types of work and services estimated at USD 443 mln have been localized.

The results of the KPO Local Content Development Programme for 2018:

- Local content share in Karachaganak project reached USD 474.4 mln (18.6% increase);
- Localized manufacture of 8 items of goods with overall value of USD 70 mln;
- Localization of 2 types of services with overall value of USD 57 mln (international freight-forwarding and maintenance work of Frame 5 HP rotor, GE Company).

Within 2016–2018, KPO management had visited 10 Kazakhstan regions, including Almaty and Astana, to study industrial capacities of local businesses, primarily, oil servicing and machine building companies. During 2016–2018, countrywide business relations allowed to secure 13 contracts totalling USD 32 mln.



SUPPORTING SOCIAL INFRASTRUCTURE







In 2018 KPO is managed to complete 31 social and infrastructural projects worth USD 47,3 mln within approved timeframes, which is the highest performance indicator in the history of implementation of social and infrastructural projects from 1998.

SOCIAL INFRASTRUCTURE PROJECTS IN URALSK COMPLETED BY KPO IN 2018:

- Arrangement of equipped ball hockey ground at the Yunost Stadium in Uralsk;
- Construction of School for 198 children in Shabdarzhan village of Akzhaik district;
- Capital repair of Depo bridge in Uralsk;
- Construction of Operational Control Centre (OCC) building for RDIA in Aksai;
- Construction of Sports and Health Center in Burlin village, WKO;
- Construction of Kindergarten for 240 children in the northern part of Aksai town;
- Construction of 120-apartment residential building in micro-district 10, Burlin Region, WKO;
- Construction and repair of 20 roads in WKO;
- 2 projects on external lighting replacement.

Table №5

	2016	2017	2018
Project name	22	43	36
Projects completed	17/5*	16/27*	31/5*
Budget mln. USD	23.96	31.76	25.7

^{*} Projects with period of execution more than one year (projects carryover)

ETHICAL CONDUCT

CODE OF CONDUCT

The KPO Compliance Framework regulates and provides guidance on all aspects of compliance throughout the Company. The fundamental document within the Compliance Framework is the Code of Conduct, which establishes the core ethical principles, values and behaviours in the process of working inside and outside of the Company and when contracting with vendors, suppliers or other counterparties.

AWARENESS TRAINING ON THE CODE OF CONDUCT AND ANTI-CORRUPTION

KPO insists on creating a fair and equitable business environment where the ethical business principles in the KPO Code of Conduct are the foundation for all its relationships.

All new starters in KPO receive an introductory training course on the Code of Conduct. Each KPO employee is required, on an annual basis, to make a Compliance Declaration acknowledging their familiarisation with their personal compliance obligations.

HOTLINE AND OTHER COMPLIANCE MEASURES

To support the Company's legal compliance programme, KPO has a toll-free, anonymous and confidential Hotline in place since 2012.

The Hotline provides an important tool for KPO's employees, contractors and stakeholders to ensure a fair and safe working environment. The topics may include discrimination, sexual harassment, conflicts of interest, safety or environmental violations and/or improper financial practices or bribery.

ANTICORRUPTION DUE DILIGENCE PROCESS

Since 2012, KPO has implemented an Ethical Due Diligence programme to determine the risks associated with each potential business partner and to identify appropriate mitigation measures for those aspects that may pose a risk.

Each potential business partner receives a questionnaire asking information about its ownership, management and conduct of business including its ethical business practices. KPO also uses international Dow Jones risk and compliance database and other databases (including tax and court databases) to confirm the company's corporate information and whether there were any negative reports regarding its business conduct. A risk assessment is performed to determine the acceptability of the business partner and, if relevant, mitigation measures to be applied to any residual risks.

KPO also requires its business partners to comply with applicable Kazakh and international laws combatting corruption and bribery through obligations incorporated in KPO's standard contracts.

We are confident that these activities have alerted our business partners to KPO's high standards of ethical business. We cooperate with and support our business partners to prevent corruption and bribery.

KPO insists on creating a fair and equitable business environment where the ethical business principles in the KPO Code of Conduct are the foundation for all its relationships.

COMMUNITY ENGAGEMENT

During KOGCF development KPO works to prevent or minimize the negative impacts and maximize the benefits from our presence by strengthening our engagement with local communities, thus creating conditions for economic growth and flourishing. Company policies, standards and procedures in the area of corporate social responsibility are based on the Performance Standards of International Finance Corporation (IFC).

Maintaining a constructive dialogue with local community is one of the most important company's objectives. Village Councils have long become an effective tour of such engagements. 13 meetings were held in the five rural districts around the Karachaganak Field (Priuralnyi, Uspenovski, Berezovski, Zharsuatski, Pugachyovski) in 2018. Social issues, emergency evacuation actions and environmental issues were discussed at those meetings.

Our activities mainly were focused on socially vulnerable population groups. As part of the programme of development of local community KPO provided vouchers to the Akzhaik Sanatorium for 200 elderly community members of Burlin region and to Talap summer camp for 80 schoolchildren.

During the year, KPO with support of Berlin Regional Akimat held four public hearings on Environmental Impact Assessment (EIA) of its construction and wells hook-up projects. Representatives of local and regulatory authorities, media, general public and contracting companies took part in the public hearings.





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